

What applies when I have booked a cottage or campsite!

Charging of electric cars is not allowed and/or possible at the campsite, only in Leksand!

At check-in we require a valid ID.

The campsite is at your disposal from 12.00 on the day of arrival until 12.00 on the day of departure.

If you check in before 12 noon, we charge an extra fee!

The cabin is available from 15.00 on the day of arrival until 12.00 on the day of departure.

We reserve booked cabins / pitches until 15.00, if you come later please let us know before 14.00, via Whatsapp eller SMS, otherwise the campsite has the right to rent out the cabin / pitch to someone else after 15.00.

When does my booking become binding?

Once we have sent the confirmation by email, Whatsapp or SMS, your booking is also immediately binding and the booking rules apply. This also applies to telephone bookings.

When do I have to pay?

10 days after we send you a confirmation/invoice, you pay a deposit. This amount is deducted from the rent. (See date and amount on the invoice.) The remaining amount must be paid 30 days before arrival. If you book 30 to 14 days before the date of arrival, you pay the full amount within 7 days from the date we send you the confirmation/invoice, unless otherwise stated. (See date and amount on the invoice.) If you book 13 days or less before the arrival date, you must send the full amount immediately. Additional cost: **booking fee 120:- and if cancellation insurance is desired 250:-** (per booked cottage or caravan/tent pitch). You will pay the balance together with the first payment (deposit).

Additional fees:

Garbage disposal / environmental fee SEK 25,- per pitch / cottage

Dog in the cottage SEK 50, - per dog max 2 dogs / Pitch price: including 2 dogs, if more you pay SEK 25, - per extra dog.

What happens if I want to cancel?

You can only cancel in writing to us, via e-mail or whatsapp. If the booking is confirmed by us, we are obliged to confirm the cancellation in writing as well.

If you have not taken out cancellation insurance, there will be NO refund.

The protection means that you can cancel up to the day before arrival and receive the rent, with a deduction for the cancellation cover, reservation and administration costs, reimbursed in the following cases (provided they occur after the time of booking):

- Death, illness or accident of a serious nature affecting Yourself, spouse, partner, family or fellow traveller (only the direct family affected, not fellow travellers and family in another cabin or pitch).

You must be able to prove your disability with a certificate / letter from a doctor, authority or insurance company.

Early departure: If you decide to cancel your stay earlier than booked/reserved, you will not receive a refund.

As soon as you have notified us that you are cancelling your stay, we have the right to rent out the plastic or the cottage.

Good to know:

The cottages are equipped for self-catering. You must bring your own bed linen, towels and consumables. Blankets and pillows are not provided in the cabins.

Rent of bed linen / sheets: SEK 150:- per set, Towels: SEK 100,- per person, Pillows and duvets: SEK 100,- per person and must be specified at the time of booking. When renting at check-in only if available.

Cleaning of the cottages. Cleaning is not included in the rent. You must leave the cottage clean. If you do not do this, cleaning will be carried out at your expense of SEK 300:- to SEK 750:- depending on the size of the cottage.

Please note. Water heaters can be of a smaller size, which may mean that you have to wait a while if several people are taking a shower. Cottage guests are welcome to use the shower in the service building at no extra cost.

What are my obligations?

You must take good care of the cottage/campsite and comply with the regulations in force. You are responsible for all damage caused to the cottage and its furnishings/campsite by negligence on your part or on the part of anyone in your party. You may not use the cottage/campsite for anything other than what was agreed at the time of booking. Nor allow more people to stay overnight than stated at the time of booking.

When you are visited on the campsite by guests who have not checked in, you must report this to the reception. Visitors are not allowed to drive a car into the camping area. You must park in the parkingspaces at the entrance and report the car to reception before entering the campsite on foot.

We have the right to adjust prices during the season due to inflation, increase of electricity and / or water prices.